

The enhanced 911 system and the statewide emergency notification system is funded through a surcharge of 75 cents that is levied upon each residence and business telephone exchange line, as well as retail transactions involving pre-paid mobile phone services.

Service type charged are Wireline, Wireless, Prepaid Wireless, and VOIP.

The individual person that has the phone pays the surcharge. The surcharge is collected by the telecommunications provider (Verizon, AT&T, etc.) and remitted to DESC. It shows up on your telephone bill.

For businesses the surcharge is imposed on up to 25 business telephone exchange lines, including PBX trunks and Centrex lines, or commercial mobile radio service exchange lines or VoIP service lines or channels per customer billing account. For example, if a company like Anthem has an office in NH, they would pay the surcharge on up to 25 business lines so although individuals like you and I pay the .75 cent surcharge, businesses do as well.

There are over 200 entities that remit the surcharge collected monthly, which includes local retailers, wireless and wireline telecommunications service providers and VoIP providers for business.

In case they ask: A PBX trunk is a group of phone lines managed by the PBX system. It allows a company to assign a direct dial phone number to any extension on the phone system.